

# MOTOROKR EM25

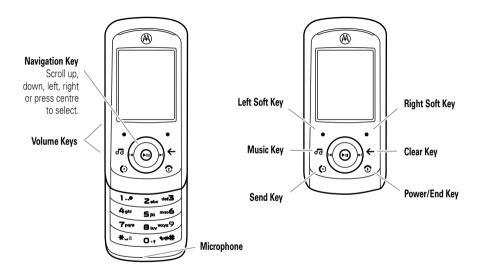
User's Guide

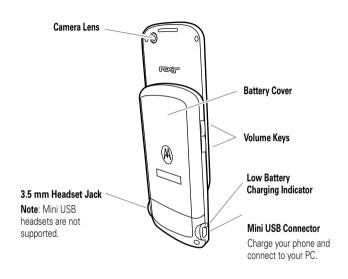
# HELLOMOTO

Introducing your new MOTO**ROKR™** EM25 wireless phone! It's a slim, easy-to-use music phone with a sleek design that's sure to get attention.

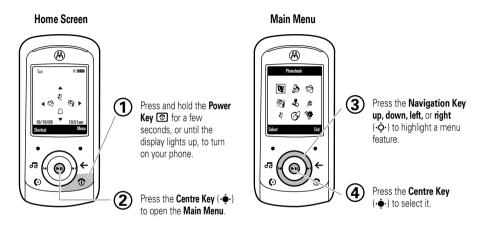
- Rich Music Experience Use the music player (page 43) to set your playlist for your morning commute.
   Or, use the FM Radio (page 46) to listen to your favorite music or news programs. With a stereo wired headset or high quality Bluetooth® stereo headset, listening has never been easier.
- My Phone, My Way Customize your home screen (page 24) with personal pictures taken with your phone's camera, and download a chart-topping track and use as your ringtone.
- Connect on So Many Levels Whether it's with work or friends, stay connected with voice (page 17) and messaging (page 40).
- Camera Capture key moments with photos (page 47).
- Convenient Extras When you are away from your home or desk, make use of handy tools like Phonebook, Calculator, Alarm Clock, Calendar, and others (page 60).
- Fun When you have a little time to spare, why not surf the web (page 51) or play a game (page 52)?

Here's a quick anatomy lesson:





#### A few menu basics:



This is a typical home screen and main menu layout. Your phone may be a little different.

4

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Certain mobile phone features are dependent on the capabilities and settings of your service provider's network. Additionally, certain features may not be activated by your service provider, and/or the provider's network settings may limit the feature's functionality, Always contact your service provider about feature availability and functionality. All features, functionality, and other product specifications, as well as the information contained in this user's guide are based upon the latest available information and are believed to be accurate at the time of printing. Motorola reserves the right to change or modify any information or specifications without notice or obligation.

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**Caution:** Changes or modifications made in the radio phone, not expressly approved by Motorola, will void the user's authority to operate the equipment.

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# menu map

### main menu



#### Phonebook



- Received Calls
- Dialed CallsNotepad
- Erase All
- Call Time
- Call Cost \*
- GPRS Data Counter
- · GPRS Connection Time



#### Messages

- Create Message
   Message Inbox
- Message Inbo
   Outbox
- Drafts
- Voicemail
- Browser Msgs
- Quick Notes
- · MMS Templates



#### Calan

- Calculator
- Shortcuts
   Chat \*
- SIM Tool kit \*
- Calendar
- Lantern
- Alarm Clock



### WebAccess

- Browser
- Web Shortcuts
  - Go To URLHistory
  - Web Sessions
  - Web Sessions
     Web Settings

This is the standard main menu layout.

Your phone's menu may be different.



#### Multimedia (

- CameraMusic Library
- Pictures
- Voice Notes
- FM RadioMv Picture



#### Settings

(see next page)

<sup>\*</sup> Network Dependent

### settings menu



- Home Screen
- · Color Style
- Wallpaper Screen Saver
- Slide Tone
- Quick Dial

USB

- USB Modem
- USB Disk



- Add Audio Device
- Setup

#### Ring Styles Style

- Style Detail
- Call Forward
  - · When Busy
  - No Reply
  - Not Reachable Not Available
  - All Calls
  - Cancel All

### In-Call Setup

- Dialing Prefix
- In-Call Timer
- Call Cost Setup \* Show Number
- Call Waiting
- Anvkev Answer Session Information
- Auto Redial





#### Airplane Mode

- Airplane Mode
- Prompt at Power Up



- Time and Date
- Slide Closed
- Backlight
- Language Brightness
- Input Mode
- Connection Indication
- Master Reset
- Master Clear
- · Format Memory Card

#### Phone Status

- Mv Tel, Number
- Battery Meter
- Storage Devices

### Security

- Phone Lock
- Keypad Lock
- Lock Application
- Fixed Dial \*
- Call Barring Call Restriction
- SIM PIN
- New Passwords



- New Network
- Network Setup Available Networks
- Service Tone
- Call Drop Tone



- 30 Seconds 1 Minute
- 2 Minutes

<sup>\*</sup> Network Dependent

### Use and Care

To care for your Motorola phone, please keep it away from:



### liquids of any kind

Don't expose your phone to water, rain, extreme humidity, sweat, or other moisture. If it does get wet, don't try to accelerate drying with the use of an oven or dryer, as this may damage the phone.



### extreme heat or cold

Avoid temperatures below  $0^{\circ}\text{C}/32^{\circ}\text{F}$  or above  $45^{\circ}\text{C}/113^{\circ}\text{F}$ .



#### dust and dirt

Don't expose your phone to dust, dirt, sand, food, or other inappropriate materials.



### cleaning solutions

To clean your phone, use only a dry soft cloth. Don't use alcohol or other cleaning solutions.



#### microwaves

Don't try to dry your phone in a microwave oven.



### the ground

Don't drop your phone.

# get started

# about this guide

This guide shows how to locate a menu feature as follows:

Find it: •• > 🔊 Recent Calls > Received Calls

This means that, from the home screen:

- 1 Press the *center key* to open the main menu.
- Scroll to Recent Calls and press the center key .
- 3 Scroll to Received Calls and press the center key •••.

**Tip:** Press the center key •• or **Select** to select a highlighted option.

### symbols



This means a feature is network/subscription dependent and may not be available in all areas. Contact your service provider for more information.



This means a feature requires an optional accessory.

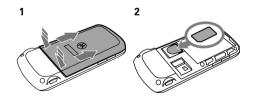
### SIM card

Your Subscriber Identity Module (SIM) card contains personal information like your phone number and contacts. It can also contain your voicemail and text message settings.

If you put your SIM card in another phone, that phone uses your phone number.

**Caution:** Don't bend or scratch your SIM card. Keep it away from static electricity, water, and dirt.

**Tip:** Make sure your SIM card is fully inserted into the phone before installing the battery.



# memory card

You can use a removable microSD memory card (up to 2 GB) with your phone to store and retrieve multimedia objects, such as music and pictures.



**Note:** Motorola approved SanDisk cards are recommended for cards greater than 1 GB.

### install the memory card

To install the memory card, make sure the memory card's metal contacts are facing down. Slide the top of



the memory card under the metal band and into the holder.

### remove the memory card

To remove the memory card, gently but firmly push down on the card and slide out.

# battery

### battery use and safety

IMPORTANT: HANDLE AND STORE BATTERIES
PROPERLY TO AVOID INJURY OR DAMAGE. Most

battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

#### DON'Ts

- Don't disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.
- Don't let the phone or battery come in contact with water. Water can get into the

- phone's circuits, leading to corrosion. If the phone and/or battery get wet, have them checked by your carrier or contact Motorola even if they appear to be working properly.
- Don't allow the battery to touch metal objects. If metal objects, such as jewelry, stay in prolonged contact with the battery contact points, the battery could become very hot.
- Don't place your battery near a heat source. Excessive heat can damage the phone or the battery. High temperatures can cause the battery to swell, leak, or malfunction. Therefore:
  - Do **not** dry a wet or damp battery with an appliance or heat source, such as a hair dryer or microwave oven.
  - Avoid leaving your phone in your car in high temperatures.

#### D<sub>O</sub>s

- Do avoid dropping the battery or phone.
   Dropping these items, especially on a hard surface, can potentially cause damage.
- Do contact your service provider or Motorola if your phone or battery has been damaged from dropping or high temperatures.

IMPORTANT: USE MOTOROLA ORIGINAL PRODUCTS FOR QUALITY ASSURANCE AND SAFEGUARDS. To aid consumers in identifying authentic Motorola batteries from non-original or counterfeit batteries (that may not have adequate safety protection), Motorola provides holograms on its batteries. Consumers should confirm that any battery they purchase has a "Motorola Original" hologram.

Motorola recommends you always use

Motorola-branded batteries and chargers. Motorola
mobile devices are designed to work with Motorola

batteries. If you see a message on your display such as **Invalid Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it has a "Motorola Original" hologram;
- If there is no hologram, the battery is not a Motorola battery;
- If there is a hologram, replace the battery and retry charging it;
- If the message remains, contact a Motorola Authorized Service Center.

**Important:** Motorola's warranty does not cover damage to the phone caused by non-Motorola batteries and/or chargers.

**Warning:** Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

# PROPER AND SAFE BATTERY DISPOSAL AND RECYCLING

Proper battery disposal is not only important for safety, it benefits the environment. Consumers may recycle their used batteries in many retail or service provider locations. Additional information on proper disposal and recycling may be found on the Web:

- www.motorola.com/recycling
- www.rbrc.org/call2recycle/ (in English only)

**Disposal:** Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling center or national recycling organizations for more information on how to dispose of batteries.

**Warning:** Never dispose of batteries in a fire because they may explode.

### install the battery

1



2



### remove the battery



**Note:** Your battery is intentionally tight fitting to ensure consistent connection.

### charge the battery

New batteries are not fully charged. Plug the battery charger into your phone and an electrical outlet. Your phone might take several seconds to start charging the battery. The



low battery charging indicator will light and remain ON,

until the battery has enough charge to power up the phone display.

The phone shows Charging Complete when finished.

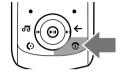
### Notes for charging your phone's battery:

- When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

**Note:** You can also use a PC USB port to charge your phone battery. Before connecting your phone to your PC, download and install the charging software driver from **www.motorola.com/support**.

### turn it on & off

To turn on your phone, press and hold of for a few seconds or until the display turns on.



If prompted, enter your

four-digit unlock code. Your phone's four-digit **unlock code** is originally set to **1234** or the last four digits of your phone number (see page 21).

**To turn off your phone**, press and hold **to** for a few seconds.

### make a call

Enter a phone number and press ① to make a call. See page 29 for more calling features.

To hang up, press .

**Tip:** Is your caller saying they can't hear you? Make sure your finger is not covering the microphone (see page 2).

### answer a call

When your phone rings and/or vibrates, press ② or slide open to answer. See page 25 for answer options.

To hang up, press 💿.

# change ring alert

Find it: • >  $$^{\bullet}$  Settings >  $$^{\bigcirc}$  Ring Styles

Available options are **Loud**, **Soft**, **Vibrating**, **Vibe & Ring**, or **Silent** (see page 24).

### store a number

You can store up to 1000 phone numbers in Phonebook:

- Enter a number in the home screen, and press
   Save.
- 2 Enter a name and other details for the phone number.
- 3 Press Save to store the number.

### call a stored number

Find it: •• > Phonebook

- 1 Scroll to the entry.
- 2 Press to call the entry.

**Shortcut:** In **Phonebook**, enter the first letters of an entry to get to it quickly.

**Tip:** Set the **Phonebook** icon as a **Home Screen** navigation key for even faster access (see page 24).

# your phone number

Find it: • > \$ Settings > \$ Phone Status > My Tel. Number

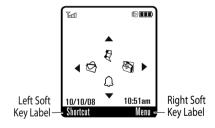
**Tip:** Want to see your phone number while you're on a call? Press **Options** > **My Tel. Number**.

# basics

See page 2 for a basic phone diagram.

### home screen

When you turn on your phone, the *home screen* displays.



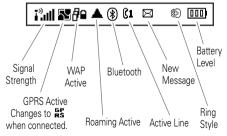
**Note:** Your home screen might look a little different from this example.

Soft key labels show the current soft key functions. For soft key locations, see page 2.

Press the *navigation key* • **©**• up, down, left, or right to select items in the home screen.

### status indicators

Status indicators can appear at the top of the phone:



# volume keys

Press the volume keys on the side of the phone to:

- Change earpiece or speakerphone volume during a call.
- Change ringtone volume (if the phone is in idle state, not in a call and not playing music).
- Change volume when playing music.

**Note:** When listening to music using a Bluetooth stereo device (headset or car stereo), use the volume control keys **on the device** to increase/decrease music volume

## handsfree

You can use your phone's handsfree speaker to make calls without holding the phone to your ear. To turn the speaker on during a call, press **Spkr on**. To turn the speaker off, press **Spkr off**.

You can also use an optional 3.5 mm wired headset, or Bluetooth® headset, to go handsfree.

Note: Mini USB headsets are not supported.

# memory card

You can store multimedia content, such as songs, and photos, on your phone's internal memory or on an optional memory card.

**Note:** You cannot download a copyrighted file and store it on your memory card.

### format memory card

You need to format a memory card, **using the phone**, before using it for the first time. This creates the necessary folders and ensures your phone can read the contents of the card. Your phone will prompt you if you need to format your memory card.

 $\begin{array}{ll} \textbf{Note:} \ \ \textbf{To} \ \ \textbf{manualy} \ \ \textbf{format} \ \ \textbf{the memory card press} \\ \textbf{$\dot{\phi}$} \ \ > \ \textbf{$\textcircled{W}$} \ \ \textbf{Settings} \ \ > \ \textbf{$\textcircled{GInitial Setup}$} \ \ \textbf{Format Memory Card}. \\ \end{array}$ 

**Caution:** Formatting the memory card erases all content on the card

Note: To access music stored on your microSD memory card, press ☑. To access pictures stored on your microSD memory card, press • → > ℚ Multimedia > Pictures > All Pictures, then press Options > Switch Storage > Memory Card. All music files are displayed no matter where they are stored. Picture files must be stored in the memory card mobile\Picture folder. If there are no files stored on your memory card, your phone will automatically switch to its internal memory.

# codes & passwords

Your phone's four-digit **security code** is originally set to **1234** or to the last four digits of your phone number.

Your service provider may reset this codes If not, you should change it to protect your personal information. The unlock code must contain four digits.

### To change a code or password:

Find it: •• > Settings > • Security > New Passwords

**Note:** If you forget your security code, contact your service provider.

# lock & unlock phone

You can lock your phone with a four-digit code to keep others from using it.

**Note:** You can make emergency calls on a locked phone (see page 31). A locked phone still rings or vibrates for incoming calls or messages.

### To lock your phone:

Find it: ♠ > ❤ Settings > ② Security > Phone Lock > Lock Now or Automatic Lock

Enter the four-digit unlock code and press **OK**. Your phone first displays **Phone Locked**, and then shows **Phone Lock Code** until the next time you unlock your phone.

**To unlock your phone**, enter your four-digit code and press **OK**.

To change phone lock code:

Find it: ♠ > ❤ Settings > ② Security > New Passwords > Phone Lock Code

# lock & unlock keypad

The keypad will automatically lock when the slider is closed, if the Keypad Lock Timer is 0n.

To turn the timer on, press • > \$ Settings > \$ Security > Keypad Lock > Timer > 2 Seconds, 4 Seconds or 8 Seconds.

To unlock your keypad with the slider closed, press any key and select Unlock > 0K.

To lock your keypad **with the slider open**, press and hold  $\maltese$ .

# tips & tricks

**From the home screen** (page 19), you can use shortcuts:

То	Do this
take a photo	Press • → ➤ ♥ Multimedia > Camera to activate the camera and press • → to take a photo.
see recently dialed numbers	Press 💽 .
use application shortcuts	Press the left and right soft keys or the navigation key •�•.
access voicemail	Press and hold 1.

То	Do this
change ring style	Press and hold #.
access music library	Press 🖪.
access FM radio	Press and hold 🖪.

# customize

## change home screen

Find it: •• > •• Settings > 7 Personalize > Home Screen > Home Keys

options	
Show Icons	Show or hide the home screen shortcut
	icons.
Up, Down,	Choose the features that open when
Left, Right	you press the navigation key (•�•) up,
	down, left, or right in the home screen.

# ring styles & alerts

Your phone rings and/or vibrates to notify you of an incoming call or to signal certain other events. This ring or vibration is called an *alert*.

### set a style

There are times when you want to hear your ringtone, and there are times when you don't.

Find it: • > • Settings >  $\bigcirc$  Ring Styles

Choose from the pre-programmed styles, including Vibrating and Silent.

### set alerts

Set alerts for different events, such as getting a message in your inbox or receiving a call.

Find it: • > • Settings >  $\bigcirc$  Ring Styles

- 1 Scroll to Style Detail and press •••.
- 2 Scroll to an alert type and press .
- 3 Scroll to the desired detail setting and press .

**Note:** Your phone plays a sample of each highlighted setting. Ringtones play through the speakerphone, unless you're using a headset.

# answer options

Set your phone to Anykey Answer.

Find it:  $\hat{\bullet} > \Re$  Settings  $> \Re$  In-Call Setup > Anykey Answer

# wallpaper

Set a picture as a wallpaper (background) image in your home screen.

Find it:  $\hat{\bullet} >$  Settings > Personalize > Wallpaper

### To select a wallpaper image:

- Scroll to Picture and press .
- 2 Scroll to the picture you want and press 💠

or

Select Off to turn off wallpaper.

**Note:** Your phone shows a sample of each highlighted image.

### To adjust wallpaper image layout:

- 1 Scroll to Layout and press 💠.
- 2 Scroll to center, Tile or Fit-to-screen, and press .

### screen saver

Set a picture as a screen saver image. The screen saver displays when there is no phone activity.

Find it:  $\bullet \gt$  Settings  $\gt$   $bilde{T}$  Personalize  $\gt$  Screen Saver

#### To select a screen saver:

- 1 Scroll to Picture or Photo Album and press •.
- 2 Scroll to the image you want and press .

or

Select Off to turn off the screen saver.

**Note:** Your phone shows a sample of each highlighted image.

# color style

To choose a Color Style (or skin) that sets the look and feel of your phone's display, press • > • Settings > • Personalize > Color Style.

# backlight

To select a time period that the backlight remains on, press  $\hat{\bullet} > \text{W}$  Settings > W Initial Setup > Backlight.

# more customizing features

#### features

### ring volume

 $\bullet$  >  $\P$  Settings >  $\square$  Ring Styles > Style Detail > Ringing Volume

#### slide tone

• > Settings > Personalize > Slide Tone

### keypad volume

• > \$ Settings > \$ Ring Styles > \$ Style Detail > Key Tone Volume

#### features

#### reminders

Set your phone to play reminder alerts for unread messages, missed calls, or voicemail messages that you receive:

•• > • Settings > • Ring Styles > Style Detail > Reminders

### set time and date

 $\bullet \hspace{-0.5em} \bullet \hspace{-0.5em} \hspace{-0.5em} > \hspace{-0.5em} \raggreent \raggreent$  Settings  $> \raggreent \raggreent$  Initial Setup > Time and Date

### slide closed

Set your phone to continue or end a task when the slide is closed:

 $\bullet$  >  $\bullet$  Settings >  $\bullet$  Initial Setup > Slide Closed

### text layout

Set home screen text to be Left Justified, Centered or Off:

•• > **♦** Settings > **Personalize** > Home Screen > Layout

#### features

#### clock view

Show or hide a digital clock on the home screen:

• > **\*** Settings > **T** Personalize > Home Screen > Clock

### menu language

🍁 > 🏶 Settings > ଅ Initial Setup > Language

### master reset

#### features

#### master reset

Reset all options except unlock code, security code, and lifetime timer:

💠 > 👺 Settings > 🖫 Initial Setup > Master Reset

To reset all options, you need to enter the Security Code (default 1234).

### master clear

#### features

#### master clear

Reset all options except unlock code, security code, and lifetime timer, and clear all user settings and entries.

This option erases all user-entered information stored in your phone memory, including

Contacts entries and downloaded files. Once you erase the information, it cannot be recovered. It resets all options to their factory settings except for the unlock code, security code, and lifetime timer.



To reset all options, you need to enter the Security Code (default 1234).

# calls

To make and answer calls, see page 17.

### redial a number

- 1 From the home screen, press to see a list of recently dialed calls.
- 2 Scroll to the entry you want to call and press .

### recent calls

Your phone keeps lists of the calls you recently received and dialed, even if the calls didn't connect. The lists are sorted from newest to oldest calls. The oldest calls are deleted as new calls are added.

Find it: • > Recent Calls > Received Calls or Dialed Calls

Scroll to an entry.

**Note:** A ✓ next to a call means the call connected.

2 Press (i) to call the number.

To see call details (such as time and date), press **Options** > **View**.

Press **Options** (left soft key) while viewing a list of recent calls to see these options:

option	
View	View the entry.
Delete	Delete the entry.
Call	Call the entry.

option	
Send Message	Create a new text message with the number in the <b>To</b> field.
Save	Save the entry in the <b>Phonebook</b> .
Block	Block calls from a phone number.
Custom Block List	View a list of blocked phone numbers. Unblock numbers.

## return a missed call

When you miss a call, your phone plays an alert, displays the (missed call) indicator on the home screen. Press **View** to see the details and press to call the number.

To view your missed calls at any time:

Find it: • >  $\clubsuit$  Recent Calls > Received Calls

To hear a voicemail message, see page 41.

# call waiting

If you **receive a second call** while you are already on a call:



- To answer the second call and put the first call on hold, press or the Answer soft key. To switch between the calls, press Switch again.
- To send the second call to your voicemail, press Ignore.

# quick dial

Your phone can store nine phone numbers that you can call with a single key press. To **store** a quick dial phone number:

Find it: • > \$ Settings > \$ Personalize > Quick Dial

To **call** a quick dial phone number, press and hold the single-digit quick dial number from the home screen.

# notepad

The most recent set of digits that you entered are stored in your phone's notepad memory.

To retrieve a number in the notepad:

Find it:  $\langle \hat{\bullet} \rangle > \mathbb{A}$  Recent Calls > Notepad

Press to call the number or press Save to store the number in **Phonehook** 

# emergency calls

Your service provider programs emergency phone numbers (such as 112 or 911) that you can call under any circumstances, even when your phone is locked.

- Enter the emergency number.
- Press (©).

Note: Emergency numbers vary by country. Your phone's pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network. environmental, or interference issues.

### call times

**Network connection time** is the elapsed time from the moment you connect to your service provider's network to the moment you end the call by pressing This time includes busy signals and ringing.

The amount of network connection time you track on your resettable timer may not equal the amount of time for which you are billed by your service provider. For billing information, please contact your service provider directly.

### features

set in-call timer





#### features

### call cost setup



•• > \$ Settings > \$ In-Call Setup > Call Cost Setup

### view call times



Scroll to Last Call, Dialed Calls, Received Calls, All Calls, or Lifetime, and press Select.

# in-call menu

During a call you access the in-call menu by pressing  $\ensuremath{\mathsf{Options}}\xspace.$ 

### features

show available phone line

 ${\it Options} > {\it My Tel Number}$ 

Scroll to a line and press Select.

features	
hold the call	
Options > Hold	
mute the call	
Options > Mute	
use Bluetooth	
Options > Use Bluetooth	
show contacts	
Options > Phonebook	
make another call	(A)
Options > New Call	
show dialed calls	
Options > Dialed Calls	
show received calls	
Options > Received Calls	

### features

show messages

Options > Messages

show calendar

Options > Calendar

change dialing prefix

Options > Dialing Prefix

### headset

#### features

#### auto answer



Automatically answer calls when connected to a headset:





•• > Settings > Headset & Car Setting > Auto Answer

Note: Both mono and stereo headsets are supported for voice only.

### change volume

Press volume keys on the side of the phone up or down to change the headset volume during a call.

**Note:** When listening to music using a Bluetooth stereo device (headset or car stereo), use the volume control keys on the device to increase/decrease music volume

# advanced calling

#### features

#### international calls



If your phone service includes international dialing, press and hold **1** to insert your local international access code (indicated by +). Then, press the keypad keys to dial the country code and phone number

### call forward

Set up or cancel call forward:





•• > **Settings** > **Call Forward** 

#### features

### speed dial

Each Phonebook entry you store is assigned a unique speed dial number. To display the speed dial number allocated to a contact number:



• > **W** Phonebook > entry

To speed dial a number, enter the speed dial number and press # then .

#### restrict calls



Restrict outgoing or incoming calls:



> > **Security** > Call Barring

Select Outgoing Calls, Incoming Calls or Cancel All and press Select

When prompted, enter the unlock code (supplied by your service provider) and press OK.

#### features

#### airplane mode

Turn off your phone's calling features in locations where wireless phone use is prohibited. This let's you use the music player and other non-network features while you are on an airplane, without interfering with airplane communications.



To reactivate your phone's calling features, turn off airplane mode.

# text entry

Some screens allow you to use the keypad to enter text, such as when you compose a message.

# set entry modes

Multiple text entry modes make it easy for you to enter names, numbers, and messages:

entry mo	entry mode	
Primary Secondary	Enter text using a method that you set.	
123	Enter numbers only (see page 39).	
Symbol	Enter symbols only (see page 39).	

#### To assign a Primary or Secondary text entry mode:

1 In a text entry screen, press Options.

- 2 Scroll to Input Setup and press .
- 3 Scroll to Primary or Secondary and press .
- Scroll to one of the following choices and press

  ••:

options	
iTAP™	Let the phone predict each word as you press keys.
TAP	Enter letters and numbers by pressing a key one or more times.

#### To change the text entry mode:

Press # repeatedly in a text entry screen until the desired mode is displayed.

#### To select or edit a text entry mode:

Press **Options** > **Input Mode**, in a text entry screen, and select the desired entry mode.

## capitalization

Press in any text entry screen to change the text case. These indicators show capitalization status:

indicator	
ab	no capital letters
AB	all capital letters
Ab	capitalize next letter only

## text entry mode indicators

When you select the **Primary** or **Secondary** text entry mode, the following indicators identify the text entry setting:

primary	secondary	
1	2	Tap, no capital letters
lû	<b>2</b> û	Tap, capitalize next letter
1†	21	Tap, all capital letters
到	20	iTAP™, no capital letters
单	迎	iTAP, capitalize next letter
쁘	2 <b>1</b>	iTAP, all capital letters

These indicators identify Numeric or Symbol entry mode:

indicator	
12	number mode
@	symbol mode

# tap method

Regular **Tap** method cycles through the letters and numbers of the key you press.

- Press a key one or more times to cycle through its characters.
- 2 Repeat the step above to enter all characters.

**Tip:** Press **★** to insert a space.

In a text entry screen you can press ## to switch entry modes. If Tap is not available as the Primary or Secondary entry mode, see page 36.

## iTAP™ method

The iTAP software combines your single key presses into common words, and predicts each word as you enter it. This can be faster than the **Tap** method.

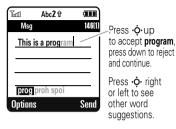
- 1 Press 'Q' right or left to scroll through the possible letter combinations, and highlight the combination you want.
- 2 Press to enter the highlighted combination.

You can press keys to add more letters to the end of the combination.

or

Press \*\* to enter the highlighted combination and insert a space.

For example, if you press **7764**, your phone displays the corresponding letter combinations:



# numeric method

In a text entry screen, press ## to switch entry methods until your phone displays the 12 (numeric) indicator.

Press keypad keys to enter numbers. When finished, press ## to switch entry modes.

# delete letters & words

Move the cursor to the right of the text you want to delete and then:

- Press ← to delete one letter at a time.
- Press and hold to delete the entire message.

# symbol method

In the text entry screen, press ## to switch entry methods until your phone displays the @(symbol) indicator.

- 1 Press a key one or more times to show possible symbol combinations at the bottom of the screen.
- Scroll left or right to highlight a symbol and press to enter it.

# messages

You can send and receive text (SMS/EMS) and multimedia (MMS) messages, as well as access your voicemail from the Messages feature. Each message type allows you to attach different objects. The available options show in the **lisert** menu.

**Note:** Your phone can store a maximum of 750 SMS messages, shared between the **Message Inbox**, **Outbox** and **Draft** folders.

# send a message

Find it: ♠ > ☑ Messages > Create Message

- Select a message type and enter the message text.
- 2 To insert a picture, sound, or other object, press Options > Insert or Insert Object.

- 3 When you finish typing the message, press Send. Choose one or more people to send to.
- 4 Press Send (left soft key).

# quick text

Set your home screen to access the 🏖 Quick text option so that you can send messages faster.

Find it: •• > •• Settings > • Personalize > Home Screen > Home keys > Up, Down, Left or Right > Quick TEXT

After setup you can quickly access the text entry screen by pressing the navigation key direction you set for  $\mathfrak{D}$  Quick TEXT.

# receive a message

When you receive a message, your phone plays an alert, and displays a new message notification on the home screen. Press the **View** softkey to read the message immediately, or save it in your message inbox for viewing later. To read messages in your message inbox:

Find it: ♦ > ♥ Messages > Message Inbox

Scroll to the message you want to read. Press **Select** to open the message. For MMS messages, your phone displays the media object, then the message.

# voicemail

Your network stores the voicemail messages you receive.



When you **receive** a voicemail message, your phone shows an indicator and **New Voice Message**. Press **Call** to call your voicemail.

To check your voicemail messages:

Find it:  $\hat{\Phi} > \bigotimes$  Messages > Voicemail  $> \hat{\Phi}$ 

**Note:** Your service provider may have assigned speed dial number 11 for calling voicemail and may provide additional information about using voicemail.

To set up voicemail

•• > 🖒 Messages > Options > Voicemail Setup

# more message features

#### features

#### use MMS template

Select a preloaded multimedia template:

• → > ♥ Messages > MMS Templates

#### view sent, received and draft messages

•• > Messages > Message Inbox, Outbox or Drafts

#### erase messages

Delete all messages or only messages from one folder:

•• > Messages > Options > Cleanup Messages

Select All. Inbox. Outbox. or Drafts.

#### view the message memory status

# entertainment

# music player

Use your phone to play MP3, MIDI, AAC, AMR and WAV music file types:

Find it: • >  ${\cal{Rel}}$  Multimedia > Music Library > All Songs > song



Shortcut: Press of to access Music Library directly.

**Note:** Your phone may not play MP3 files that have a bit rate higher than 320 kbps. If you try to download or play one of these files, your phone may display an error message or ask you to delete the file.

**Tip:** Connect a stereo headset for high quality music playback.

From the Music Player, open one of the following:

tab	
Now Playing	Select the track that is currently playing.
All Songs	Select a track to show or play songs.
Playlists	Play and manage your playlists.

tab	
Artists	Select an artist to show or play their
	songs.
Albums	Select an album to show or play its
	songs.
Genres	Select a genre of music to show or play its songs.

# music player controls

function	
scroll through song list	Before music playback, press �� up or down.
play/pause/resume	Press ∙•••.
fast forward	Press & hold • <b>Q•</b> right (for at least two seconds).
next/previous song	Press & release • <b>Q̂</b> • right/left.

function	
rewind	Press & hold • • left (for at least two seconds).
hide	Press <b>Options</b> > <b>Hide</b> to minimize the music player
turn off	Press Back.

**Tip:** You can listen to music as you travel. Use Bluetooth® A2DP enabled devices, such as stereo headphones, for enhanced music quality and use Bluetooth AVRCP enabled devices, such as car stereos, to control playback. When listening to music using a Bluetooth stereo device (headset or car stereo), use the volume control keys **on the device** to increase/decrease music volume.

# playlists

Find it: • > & Multimedia > Music Library > Playlists

- To create a new playlist, press Create new playlist.
- To select and play a playlist, scroll to the playlist and press Options > Play.

## music playlist options

option	
Play	Play a track or playlist.
Create New	Make a new playlist.
Manage	Rename or Delete a playlist.
Music Setup	Select <b>Shuffle</b> or <b>Repeat</b> .
View Free Space	View the storage space available.

## get music

Copy music to your phone's memory card.

#### Connect:

With a memory card inserted and your phone in the home screen, insert the USB cable in your phone and your Windows<sup>TM</sup> PC.

**Note:** Your phone operates with Microsoft™ Windows™ XP™ and Windows™ Vista™. Other operating systems may not be compatible with your phone.

Note: For USB cable connection details, see page 57.

#### USB drag and drop:

- 1 Use the My Computer window to find "Removable Device".
- 2 Drag and drop music files that you want to save anywhere on the memory card.

**Note:** A file name (including the path) must be less than 255 characters. For example, if you copy songs into a folder you create that is named "MyMotoSongs," the name of any song PLUS the

- name of the folder "MyMotoSongs" must be less than 255 characters..
- 3 When you're done, use the Safely Remove Hardware feature to finish.

# FM radio

Find it: Press and hold 🗗



To use the **FM Radio** you need to connect a stereo headset to the **3.5 mm headset jack**.

- Press • up or down to change the frequency.
- Press Press left or right to scan for preset radio stations.
- Press the up or down volume keys on the side of the phone to adjust the volume.
- Press to mute the radio.

**Tip:** To set the FM radio to play as your alarm sound, press • • • • • Tools > Alarm Clock and select the FM Radio option to choose your favorite channel.

### set radio presets

- 1 Tune in the desired frequency by pressing •Q• up or down, or press Options > Scan to scan for all available radio stations.
- 2 Press and hold a number key to save that number as the preset.

## use radio presets

From the main FM radio screen, press a key pad number to jump to a preset station.

#### To manage your station presets:

- 1 Press Options > Manage Presets to store, rename or delete radio presets.
- 2 Press 🗘 up or down to select a preset.

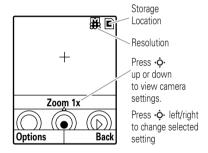
#### camera

Your camera lens is on the back of your phone (see page 3). To get the clearest pictures, wipe the lens clean with a soft dry cloth before taking a picture.

## take a photo

Press  $\stackrel{\bullet}{•} > \stackrel{\bullet}{•}$  Multimedia > Camera to access the camera, then press  $\stackrel{\bullet}{•}$  to capture your image. To save your picture, press  $\stackrel{\bullet}{•}$ .

Note: Slide your phone open to take photos.



## photo options

Before you take your photo, press **Options** to open the camera menu:

options	
Go to Picture	Switch to the <b>Pictures</b> menu.
Auto-Timed Capture	Turn the auto-timed capture to <b>5 sec</b> or <b>10 sec</b> .
Camera Setup	Set the <b>Resolution</b> , <b>Quality</b> , <b>Shutter Sound</b> or <b>Status Icon</b> .
Switch Storage	Store your photos to the <b>Phone</b> Memory and Memory Card.
Free Space	Shows the <b>Total Space</b> , <b>Used Space</b> and <b>Free Space</b> on your storage device.

After you capture your photo, you can press **Options** to open the **Picture Options** menu:

options	
Store Only	Save the photo and return to the viewfinder.
Discard	Discard the photo and return to viewfinder.
Apply as	Set the photo as a wallpaper (background) image or a screen saver image.
Detail	Show the photo File Type, File Size and Resolution details.

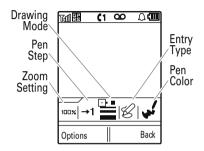
# pictures

Find it:  $\bullet > \emptyset$  Multimedia > My Picture

Use the My Picture feature to edit or crop your photos.

## edit pictures

Find it: ♠ > ❷ Multimedia > My Picture > Editor



Press  $\mbox{\bf Options}$  to open and edit your picture.

options	
Open	Open an existing picture or take a new one.
Save	Save your image with a unique file name.

options	
Pen Attribution	Change the pen mode (mode, color, size, and step).
Zoom In	Zoom in on an area of your image.
Zoom Out	Zoom out to see more of your image.
Stamp Options	Creates a small image stamp of your picture.
Rotate	Rotate your image (Clockwise 90°, Counterclockwise 90° or 180°).
Picture Size	Set the dimensions of your image.
Clear Screen	Remove the current image from the screen.

### crop pictures

#### Find it: ♠ > ❷ Multimedia > My Picture > Cropper

To crop a stored picture select **Pictures**. To create a new picture for cropping, select **Camera**.

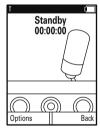
Press Options to see the Crop menu.

options	
Open	Open another stored picture or take a new one with the Camera.
Save	Save your image
Crop size	Enter the crop size.
Crop shape	Select the crop shape.

## voice notes

Find it: • > Multimedia > Voice Notes

Use the **Voice Notes** feature to record reminders or voice notes to send in a message. Press • to start and pause recording. When you have finished recording press **Stop**. Enter a name for your file and press • to save the file.



Press Options to open the voice notes menu.

options	
Open	Open a sound clip.
Switch Storage	Change the storage location of your clips
View Free Space	View the storage space available on the selected location.

## WebAccess

Use your phone to access Web pages.

Find it: •• > 

■ WebAccess

## WebAccess options

option	
Browser	Open the Web browser.
Web Shortcuts	Open or create shortcut to a Web page.
Go To URL	Enter a Web page URL (address).
History	Access a list of recently viewed Web sites.
Web Sessions	Access a stored Web session.
Web Settings	Clear history, reset cache or clear cookies.

## open a Web page

- 1 Scroll to Go to URL and press Select. Enter the Web address, such as <a href="https://www.motorola.com">www.motorola.com</a>.
- 2 Press when complete.

## manage bookmarks

To see your bookmarks press WehAccess > Weh Shortcuts. To manage your bookmarks press Options to open the bookmarks menu:

options	
New bookmark	Add a new bookmark.
Edit	Edit a bookmark.
Go to	Open your bookmark.
Erase	Delete a bookmark.

# fun & games

features
play a game
••• > & Games & Apps
manage pictures
•• > 餐 Multimedia > Pictures
manage music and sounds
••• > 餐 Multimedia > Music Library
manage ringtones
$\bullet > $ Settings $> \bigcirc$ Ring Styles
•• >  Multimedia > Music Library  manage ringtones

**Note:** To access pictures stored on your microSD memory card, press  $\hat{\Phi} >$  **Multimedia** > **Pictures**, then press **Options** > **Switch Storage**. Your phone will only recognize pictures stored in the **mobile\Picture** folder on the memory card. If there are no files stored on your memory card then your phone will automatically switch to its internal memory.

# connections

# Bluetooth® wireless

Your phone supports Bluetooth wireless connections with audio devices, such as a handsfree headset or music system.

**Note:** The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving. Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

For maximum Bluetooth security, you should always connect Bluetooth devices in a safe, private environment.

#### connect to an audio device

Before you try to connect your phone with an audio device, make sure the device is on and ready in pairing or bonding mode (see the user's guide for the device).

Find it: •• > **\*\*** Settings > **\*\*** Bluetooth Link > Add Audio Device

If Bluetooth is off, you will be prompted to turn it on. Your phone lists the devices it finds within range:

- 1 Scroll to a device in the list and press the center key ••••.
- 2 If necessary, press the Yes or OK key to connect to the device.

3 If necessary, enter the device passkey (default 0000) and press the 0K key.

When your phone is connected, the Bluetooth indicator **3** is highlighted in the status bar.

**Note:** When listening to music using a Bluetooth stereo device (headset or car stereo), use the volume control keys **on the device** to increase/decrease music volume.

**Shortcut:** When your phone's Bluetooth power is on, your phone can automatically connect to a handsfree device you have used before. Just turn on the device, or move it near the phone. If the device doesn't connect, turn it off and back on.

#### send files to another device

You can send a media file, contacts entry, agenda event and more from your phone to a computer or other device.



**Note:** You can't copy some copyrighted objects.

- 1 On your phone, scroll to the object that you want to copy to the other device.
- 2 Press Options > Copy to Bluetooth Device to send a picture file. Press Options > Send via Bluetooth to send a music file.
- 3 Select a recognized device name, or New Device to search for the device where you want to copy the file.

If your phone could not send the file to the other device, make sure the device is on and ready in discoverable mode (see the user's guide for the device). Also, make sure the device is not busy with another similar Bluetooth connection

**Note:** Once you connect your phone to a Bluetooth device, that device can start similar Bluetooth connections with your phone.

#### receive files from another device

If you do not see the Bluetooth indicator 3 in the status bar, turn on your phone's Bluetooth feature by pressing



🖒 > 🗱 Settings > 🛭 Bluetooth Link > Setup > Power On.

Place your phone near the device, and send the file from the device

If your phone and the sending device don't recognize each other, place your phone in discoverable mode so the sending device can locate it: and press • > Settings > Bluetooth Link > Find Me

Press the Grant key on your phone to accept the file from the other device.

Your phone notifies you when file transfer is complete.

#### advanced Bluetooth features

Note: A device is recognized after you have paired or bonded with it (see page 54).

#### features

#### change your phone's name



> > Settings > 🛭 Bluetooth Link > Setup > Name

#### make phone visible to other devices



Allow a Bluetooth device to discover your phone:

> 🏶 Settings > 🛭 Bluetooth Link > Find Me

#### copy picture to a device



Scroll to the picture, press Options > Copy to Bluetooth Device > Look for Devices, select the device name. You cannot copy some copyrighted files.

## cable connections



You can use your phone's mini USB port to connect to a computer.

**Note:** Motorola Original™ USB data cables and supporting software may



be sold separately Check your computer to determine which cable you need.

If you use a USB cable connection:

 Be sure to connect the phone to a high-power USB port on your computer (not a low-power one, such as the USB port on your keyboard or bus-powered USB hub.

**Note:** If you connect your phone to a low-power USB port, the computer may not recognize your phone.

 Make sure both your phone and the computer are turned on and that the phone is in the home screen.

**Note:** When your phone is plugged into a computer and is being used for mass storage, it cannot be used for anything else. To restore the phone to normal use, disconnect it from the PC.

- Make sure your phone's USB setting is set to USB Disk: press ♠ > ❤ Settings > ♥ USB > USB
   Disk.
- Your phone currently supports Microsoft®
   Windows™ XP and Windows Vista™. Other
   operating systems may not be compatible
   with your phone.

Attach the Motorola Original USB cable to the mini USB port on your phone and to an available USB port on your computer. The battery will start charging.

#### On your computer:

- Open your "My Computer" window, where your phone's memory card shows as a "Removable Disk" icon.
- 2 Click on the "Removable Disk" icon to access the memory card.
- 3 If necessary, in the "Removable Disk" (memory card) window, create one or more folders for the files you will copy onto the memory card.
- 4 To copy files between your computer and phone, drag and drop into the appropriate folders.
- 5 When you're finished, remove the device by selecting the "Safely Remove Hardware" icon at the bottom of your computer screen, then select "USB Mass Storage Devices" and "Stop".

Use these folders on your memory card for the file types indicated:

**Note:** To help manage your files, you can also create new folders in the existing folders.

- music files (MP3, MIDI, AMR, AAC and WAV): use **mobile\Music**, or place music files anywhere on the memory card (see page 45).
- picture files (JPG, PNG, or BMP): mobile\Picture.

**Tip:** Pictures must be stored in the **mobile\Picture** folder on the memory card. To find picture files on your phone press  $•• > {\cal R}$  Multimedia > Pictures > All Pictures. Press Options > Switch Storage > Memory Card to switch storage location.

**Note:** The maximum single picture file size is 600 kB, 1280 x 1024 pixels. Also, a file name (including the path) must be less than 255 characters. For example,

if you copy songs into a folder you create that is named "MyMotoSongs," the name of any song PLUS the name of the folder "MyMotoSongs" must be less than 255 characters

# **USB** setting

Set your phone's mini USB connection to function as a modem or storage device:

Find it: • > \$ Settings > \$ USB > USB Modem or USB Disk

**Note:** Your USB connection must be set to **USB Disk** before copying files from your PC to your phone (see page 57).

# tools

# personal organizer

#### features

#### add calendar event



Scroll to the day and press •, then scroll to [Add New] and press Select.

#### view and edit calendar event

•• > 🔄 Tools > Calendar

Scroll to the day and press ••, then scroll to the event and press **Select**.

#### features

#### event reminder

When an event reminder occurs, press • to view it. Press Exit to dismiss it.

#### copy calendar event

Copy a datebook event to another date and/or time:

🍨 > 🕙 Tools > Calendar

Scroll to the day and press  $\diamondsuit$ , then scroll to the event and press **Select** > **Options** > **Copy**.

#### set alarm

•• > 🕙 Tools > Alarm Clock

**Tip:** Set the FM radio to play as your alarm sound.

#### features

#### calculator

• > Tools > Calculator

#### convert currency

•• > 🕙 Tools > Calculator

Press Options and select Convert.

# phonebook

#### features

#### create entry

•• > **(Phonebook > [New Entry]** 

#### delete entry

• > **()** Phonebook

Scroll to the entry and press Options > Delete.

#### features

#### edit entry



Scroll to the entry and press 0ptions > Edit to edit the entry. Scroll up or down and press  $\stackrel{\bullet}{•}$  to edit fields. Press  $\stackrel{\bullet}{•}$  to save your changes.

# network

#### features

#### network settings

View network information and adjust network settings:

• > **Settings** > **®** Network

# service & repairs

If you have questions or need assistance, we're here to help.

Go to <u>www.motorola.com/support</u>, where you can select from a number of customer care options. You can also contact the Motorola Customer Support Center at 0800 666 8676 (Argentina), (800-201-442 (Chile), 01-800-700-1504 (Colombia), 01 800 021 0000 (México), 0800-100-4289 (Venezuela), or 0-800-52-470 (Perú).

# Specific Absorption Rate Data

# This model wireless phone meets the government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government and by the Canadian regulatory authorities. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age or health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6 W/kg. <sup>1</sup> Tests for SAR are conducted using standard operating positions accepted by the FCC and by Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR

level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

Before a phone model is available for sale to the public in the U.S. and Canada, it must be tested and certified to the FCC and Industry Canada that it does not exceed the limit established by each government for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) reported to the FCC and available for review by Industry Canada. The highest SAR value for this model phone when tested for use at the ear is 1,01 W/kg, and when worn on the body, as described in this user guide, is 0,61 W/kg. (Body-worn measurements differ among phone models, depending upon available accessories and regulatory requirements).<sup>2</sup>

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

#### http://www.phonefacts.net

or the Canadian Wireless Telecommunications Association (CWTA) Web site:

#### http://www.cwta.ca

- In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.
- The SAR information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.

# Specific Absorption Rate Data

# This model meets international guidelines for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The ICNIRP SAR limit for mobile devices used by the general public is 2 W/kg and the highest SAR value for this device when tested at the ear is 0,62 W/kg (850/1900 MHz), 0,67 W/kg (900/1800 MHz). As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this user's guide. In this case, the highest tested SAR value is 0,43 W/kg (850/1900 MHz); 0,52 W/kg (900/1800 Mhz).

As SAR is measured utilizing the device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum level required to reach the network.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They note that if you want to reduce your exposure then you can do so by limiting the length of calls or using a "handsfree" device to keep the mobile phone away from the head and body.

Additional Information can be found on the websites of the World Health Organization (<a href="http://www.who.int/emf">http://www.who.int/emf</a>) or Motorola, Inc. (<a href="http://www.motorola.com/rfhealth">http://www.motorola.com/rfhealth</a>).

- The tests are carried out in accordance with international guidelines for testing. The limit incorporates a substantial margin for safety to give additional protection for the public and to account for any variations in measurements. Additional related information includes the Motorola testing protocol, assessment procedure, and measurement uncertainty range for this product.
- Please see the Safety and General Information section about body worn operation.

# **European Union Directives Conformance Statement**



Hereby, Motorola declares that this product is in compliance with:

Approval Number from your product's label in the "Search" bar on the Web site

- The essential requirements and other relevant provisions of Directive 1999/5/EC
- · All other relevant EU Directives



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at

www.motorola.com/rtte. To find your DoC, enter the Product



# Important Safety and Legal Information

# Safety and General Information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.

# Exposure to Radio Frequency (RF) Energy

Your mobile device contains a transmitter and receiver. When it is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits.

Your Motorola mobile device is designed to comply with local regulatory requirements in your country concerning exposure of human beings to RF energy.

# **Operational Precautions**

For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions.

#### **Product Operation**

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case, or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 centimeters (1 inch) from your body when transmitting.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site at: <a href="https://www.motorola.com">www.motorola.com</a>.

# RF Energy Interference/Compatibility

Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances your mobile device may cause interference with other devices.

# Follow Instructions to Avoid Interference Problems

Turn off your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

#### Implantable Medical Devices

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device.

Persons with implantable medical devices should observe the following precautions:

- ALWAYS keep the mobile device more than 20 centimeters (8 inches) from the implantable medical device when the mobile device is turned ON.
- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using

your mobile device with your implantable medical device, consult your healthcare provider.

## **Driving Precautions**

The use of wireless phones while driving may cause distraction. Discontinue a call if you can't concentrate on driving.

Additionally, the use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Responsible driving practices can be found in the "Smart Practices While Driving" section in this guide (or separate guide).

## **Operational Warnings**

Obey all posted signs when using mobile devices in public areas.

#### Potentially Explosive Atmospheres

Areas with potentially explosive atmospheres are often, but not always, posted and can include fueling areas, such as below decks on boats, fuel or chemical transfer or storage facilities, or areas where the air contains chemicals or particles, such as grain dust, or metal powders.

When you are in such an area, turn off your mobile device, and do not remove, install, or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

#### Symbol Key

Your battery, charger, or mobile device may contain symbols, defined as follows:

Symbol	Definition
$\triangle$	Important safety information follows.
(3)	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
X	Do not throw your battery or mobile device in the trash.
<b>Ť</b>	Do not let your battery, charger, or mobile device get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

#### **Batteries & Chargers**

Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage, or other hazard. For

more information, see the "battery use & safety" section in the user's guide.

# Keep Your Mobile Device and Its Accessories Away From Small Children

These products are not toys and may be hazardous to children. For example:

- A choking hazard may exist for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

## **Glass Parts**

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service center.

#### Seizures/Blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling a flashing-lights feature (if available) on your mobile device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour, and stop use if you are tired.

### Caution About High Volume Usage



Warning: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To

protect your hearing:

 Limit the amount of time you use headsets or headphones at high volume.

- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears, or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our Web site at <a href="https://www.motorola.com/hearingsafety">www.motorola.com/hearingsafety</a> (in English only).

### Repetitive Motion

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

[Mar0108]

### FCC Notice to Users

The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and/or an FCC ID in the format FCC-ID:xxxxxx on the product label.

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Sec. 15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is

encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### Latin America Warranty, except Mexico

# Latin America Warranty MOTOROLA INC. Subscribers/Cellular Division

Through its own service centers and/or its authorized service centers, Motorola provides a 1-year warranty that covers the cellular phone, all its parts and labor against any defect and operation as long as the "Product" has been operated and handled under normal conditions. The term of 1 year begins when the "Product" is purchased.

#### Conditions

 For warranty service, return the "Product" and this warranty to the place of purchase or to any Motorola authorized service center. If additional information is needed, please contact any of our service centers:

Motorola de México, S.A. Bosques Alisos No. 125 Bosques de las Lomas CP 05120 México, D.F.

Telephone: 257-6700

Telephone: 821-9991

Motorola de Brasil Rua Bandeira, Paulista 580 Sao Paulo, Brazil 05424-010 Centro de Servicio Motorola de Colombia Diagonal 127A N. 17-64 Bogotá, Colombia

Telephone: 615-5759 Telephone: 615-5769

Telephone: 216-1743

If the cellular phone has been installed in a vehicle, take the vehicle to the service center to analyze the equipment, or the installation on the vehicle. This warranty does not cover the installation of the cellular phone.

2 Motorola Inc., through its own service centers and/or their authorized service centers, will repair or replace the cellular phone at no charge. This warranty covers shipping expenses, only if it is needed to make the repair.

Motorola Inc. through its own service centers and/or their authorized service centers, at its own discretion, will repair, replace, or reimburse the purchase price of the defective cellular phone only during the warranty period, as long as the "Product", in accordance with the conditions established in his warranty, is returned to a Motorola service center or to a Motorola authorized service center. All the accessories, batteries, parts, small boards or equipment of the cellular telephone that by virtue of being defective are replaced in

- fulfillment of this warranty, will automatically become property of Motorola Inc.
- 3 To receive warranty service, present your cellular phone or accessory to any Motorola service center or to any Motorola authorized service center along with your receipt of purchase or comparable substitute that indicates the date of purchase, serial number of the transceiver, and/or electronic serial number.
- 4 The repair time will not be greater than 30 days, starting from the day the equipment was received at the service center.
- 5 To purchase parts, spare parts, accessories and service not covered by this warranty, contact one of the following service centers:

Motorola de México, S.A. Bosques Alisos No. 125 Bosques de las Lomas CP 05120 México, D.F.

Telephone: 257-6700

Motorola de Brasil Rua Bandeira, Paulista 580 Sao Paulo, Brazil 05424-010

Telephone: 821-9991

Centro de Servicio Motorola de Colombia Diagonal 127A N. 17-64 Bogotá, Colombia

Telephone: 615-5759 Telephone: 615-5769 Telephone: 216-1743

Or to any authorized service center in your locality.

- 6 This warranty is not valid in the following cases:
  - a Defects or damages derived from abnormal use.
  - **b** Defects or damages derived from accident or negligence.
  - Defects or damages derived from tests, unsuitable operation, maintenance, installation and adjustments, or derived from any alteration or modification of any type.
  - **d** Damage caused to antennas, unless they are consequences of defects in material or workmanship.
  - e When the cellular phone has been disassembled and/or repaired so that its operation has been affected or that it can not be tested to verify any claim that grants this warranty.

- f Any cellular phone with a serial number that has been removed, altered, or obliterated.
- g Defects or damages caused by food spills or liquids.
- When the cables of the control unit have been stretched or the module tongue -piece has broken.
- i When the surface of the "Product" and its pieces have been scratched or damaged due to the normal use.
- Leather cases.
- k Rented cellular phones.
- When the "Product" has been altered or repaired by non-Motorola authorized service centers.
- **m** When the "Product" has not been operated in agreement with the instructions that accompany the "Product".

The batteries (Nickel-Cadmium) are warranted only if their capacity is reduced by 80% below its predicted capacity. This warranty is null for all types of batteries if:

- a The batteries are charged by a charger that has not been approved by MOTOROLA.
- **b** If any of the battery seals are broken or tampered with.
- If the batteries were used or installed in non-MOTOROLA equipment.

"Product":

Brand: Motorola Model:

Number of Mechanical Series:

Number of Flectronic Series:

Name of Distributor:

Street and Number

Town:

Municipality:

Postal Code, City, State, or Country:

Telephone:

Date of Delivery or Installation:

### Limited Warranty (Mexico)

For Motorola Personal Communication Products and Accessories that are Purchased in Mexico

### I. Concepts Covered by this Warranty

This warranty covers all the parts, components, accessories and labor of the Motorola "product" from defects in materials and workmanship under normal consumer usage.

The Motorola "Products" that are protected under this warranty can be: (a) cellular telephones, (b) radar sets, (c) two-way radios, and (d) wireless telephones.

Motorola de Mexico S.A., at its option, will at no charge repair, replace, or refund the purchase price of any "Product" that does not conform to this warranty. Motorola may use functionally equivalent reconditioned/refurbished/pre-owned or new Products, Accessories or parts. Updates in software are not covered.

### II. Length of Warranty Coverage

The length of coverage is one (1) year from the date the new "Product" was purchased from an authorized distributor.

### III. Place where consumers can make the warranty effective, obtain parts, components, and accessories:

Motorola de México, S.A. Bosques de Alisos 125 Col. Bosques de las Lomas Del. Cuajimalpa

Te:(55) 5257-6700

### IV. Procedure to Make the Warranty Effective

For warranty service, return the "Product" (with its components and accessories, such as batteries, antennas, and charger) to the place of purchase, to the address above, or to an authorized service center, or call 01 800 021 0000. To request a refund, you must present this warranty, sealed by the place of purchase, along with the "Product."

### V. Warranty Limitations or Exceptions

The warranty is not valid:

 When the "Product" has been used in conditions different from the normal ones.

- When the "Product" has not been operated as described in the operating instructions.)
- 3 When the "Product" has been altered or repaired by someone other than Motorola, or its authorized service centers.

If repairs are not covered by this warranty, Motorola, at the request of the purchaser, will provide information regarding availability, prices, and other conditions for the repair of the "Product".

To obtain information on Products that need repairs not covered by this warranty, please call 01 800 021 0000.

Product Model: Date of purchase: Seal of the authorized or established distributor where the "Product" was purchased:

**Note:** In other countries, consult the laws and local regulations under the warranty and its local Motorola office.

### Information from the World Health Organization

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are

concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using handsfree devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: http://www.who.int./peh-emf

### Caring for the Environment by Recycling



This symbol on a Motorola product means the product should not be disposed of with household waste.

### Disposal of your Mobile Device and Accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets, or batteries) with your household waste. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted mobile devices and electrical accessories to any Motorola Approved Service Center in your region. Details of Motorola approved national recycling schemes, and further information on Motorola recycling activities can be found at: <a href="www.motorola.com/recycling">www.motorola.com/recycling</a>

## Disposal of your Mobile Device Packaging and User's Guide

Product packaging and user's guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

### Privacy and Data Security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- Monitor access—Keep your mobile device with you and do not leave it where others may have unmonitored access. Lock your device's keypad where this feature is available.
- Keep software up to date—If Motorola or a software/application vendor releases a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- Erase before recycling—Delete personal information or data from your mobile device prior to disposing of it or turning it in for recycling. For step-by-step instructions on how to delete all personal information from your device, see the section entitled "master clear" or "delete data" in the user's quide.

**Note:** For information on backing up your mobile device data before erasing it, go to <a href="https://www.motorola.com">www.motorola.com</a> and navigate to the "downloads" section of the consumer Web page for "Motorola Backup" or "Motorola Phone Tools."

 Understanding AGPS—To provide location information for emergency calls, certain Motorola mobile devices incorporate Assisted Global Positioning System (AGPS) technology. AGPS technology also can be used in non-emergency applications to track and monitor a user's location—for example, to provide driving directions. Users who prefer not to permit such tracking and monitoring should avoid using such applications.

If you have further questions regarding how the use of your mobile device may impact your privacy or data security, please contact Motorola at <a href="mailto:privacy@motorola.com">privacy@motorola.com</a>, or contact your service provider.

### **Smart Practices While Driving**

#### Drive Safe, Call Smart

Check the laws and regulations on the use of mobile devices and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas -- for example, handsfree use only. Go to <a href="https://www.motorola.com/callsmart">www.motorola.com/callsmart</a> (in English only) for more information.

Your mobile device lets you communicate by voice and data—almost anywhere, anytime, wherever wireless service is available and safe conditions allow. When driving a car, driving is your first responsibility. If you choose to use your mobile device while driving, remember the following tips:

- Get to know your Motorola mobile device and its features such as speed dial and redial. If available, these features help you to place your call without taking your attention off the road.
- When available, use a handsfree device. If possible, add an additional layer of convenience to your mobile device with one of the many Motorola Original handsfree accessories available today.



 Position your mobile device within easy reach. Be able to access your mobile device without removing your

- eyes from the road. If you receive an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.
- Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
- Do not take notes or look up phone numbers while driving. Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility—driving safely.
- Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic. If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that can divert your attention away from the road.

- Use your mobile device to call for help. Dial 911 or other local emergency number in the case of fire, traffic accident, or medical emergencies.\*
- Use your mobile device to help others in emergencies. If you see an auto accident, crime in progress, or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.\*
- Call roadside assistance or a special non-emergency wireless assistance number when **necessary.** If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.\*

Wherever wireless phone service is available.

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www.motorola.com



